

OREGON ECOURT RESOURCES

eCourt Training

User guides, reference guides, and rules can be found [here](#). Free Web training sessions, including self-study online, are available [here](#).

Schedule a presentation on [Oregon eCourt](#) for your organization or agency. Call or e-mail:

Oregon Judicial Department
Office of Education, Training and Outreach (OETO)
503-986-5911
oeto@ojd.state.or.us

Technical Support

Oregon Judicial Department Help Desk – Monday through Friday 7:00 am to 6:00 pm
503-986-5582 or 1-800-922-7391
ETSDHelp@ojd.state.or.us

OJIN Online Subscriber/Business Support – Monday through Friday 8:00 am to 5:00 pm
1-800-858-9658
OJIN.Online@ojd.state.or.us

File & Service/eFiling User Support – Monday through Friday 7:00 am to 9:00 pm (CT)
Tyler Technologies
1-800-297-5377
Efiling.support@tylertech.com

Learn More

Supplemental eCourt User Guide

In May 2015, OJD released a new [Supplemental User Guide](#). This document provides descriptions of the most common mistakes made by eFilers and step-by-step directions for fixing them. It is a must-read for all lawyers and staff who use the [Odyssey eFile and Serve system](#).

CLEs

“Organizing Your E-mail,” June 18, 2014 PLF CLE available on the PLF website, www.osbplf.org. Topics: how to whitelist court e-mails and notices; checking junk mail and spam filters for court notices; achieving “Inbox Zero;” and other tips.

“Oregon eCourt Update,” November 19, 2014 OSB PLF CLE available on the PLF website, www.osbplf.org.

Articles

[Email Missteps: Documenting Email as Part of a Client's File, Part I](#)
[Filing Protocols to Capture It All: Documenting Email as Part of the Client's File, Part II](#)

Articles, continued

[Zero Tolerance for e-Filing Error: Avoid Committing Malpractice, with a Few Clicks of Your Mouse.](#)

[The Nuts and Bolts of Oregon eCourt](#)

[Oregon eCourt Case Numbers Are Not Unique](#)

[Oregon eCourt Filing Fees & IOLTA](#)

[Oregon eCourt Notices Forwarding is Up to You](#)

[How to Read Dates and Calculate Deadlines](#)

[Rejected Filing and Relation Back](#)

[Searching eCourt Calendars](#)

Policies

OJD Policy and Standards for Acceptance of Electronic Filings in the Oregon Circuit Courts

Effective July 1, 2015 Chief Justice Balmer signed Chief Justice Order 15–026, which adopts the [OJD Policy and Standards for Acceptance of Electronic Filings in the Oregon Circuit Courts](#):

Statewide standards for the acceptance of electronic filings are intended to provide clear consistent guidance to practitioners and courts on the proper use of the OJD eFiling system (File and Serve). The standards are grouped into two broad categories: (1) how to properly use the system from a technical perspective to ensure acceptance of eFiled documents, and (2) compliance with Uniform Trial Court Rules (UTCRC) Chapter 21 or ORCP 9E.

These standards will help educate eFilers on the correct usage of File and Serve to provide them with a high quality experience, support consistent statewide messages to accompany returned electronic filings with instructions on how to cure the error, and allow the Oregon Judicial Department (OJD) and eFilers to achieve the full benefits of an electronic filing system.

Complaints | Concerns

Address concerns and complaints to OETO via e-mail:

Oregon Judicial Department
Office of Education, Training and Outreach (OETO)
oeto@ojd.state.or.us

IMPORTANT NOTICES

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